

How do I cancel a recurring payment, subscription, or automatic billing agreement I have with a merchant?

Here's how:

1. Log in to your PayPal account.
2. Click **Profile** near the top of the page.
3. Click **My money**.
4. Click **Update** in the **My preapproved payments** section.
5. Click **Cancel** or **Cancel automatic billing** and follow the instructions.

If you don't have a PayPal account, you should contact the merchant directly to cancel the agreement. If you can't contact the merchant, you should contact PayPal Customer Service by phone. Here's how:

1. Go to the PayPal website.
2. Click **Contact Us** at the bottom of any page.
3. Click **Call Us**, then click **Continue** for our Customer Service phone number.

Please note that after canceling a payment, subscription, or automatic billing agreement, you are still required to pay the merchant for the goods or services you received.